

# **STUDENT FEEDBACK ANALYSIS REPORT AND ACTION PLAN**

## **Session 2021-22**

### Feedback System:

Students are always an asset for any educational organization. Being central to conducive teaching-learning atmosphere, they are de-facto agents of growth, strength and continuous self-analysis of a college. Considering the high worth of their opinions and suggestions, B.L.M Girls College Nawanshahr framed a well-structured questionnaire ranging from Curriculum, infrastructure, teaching-learning environment, opportunities for leadership, innovation and relevance of the vision of the College. The responses obtained were critically analyzed and interpreted and their report is presented below.

### Focus Area:

- Curricular Aspects
- Teaching-Learning and Evaluation
- Research, Innovations and Extension
- Infrastructure and Learning Resources
- Student Support and Progression
- Governance, Leadership and Management
- Institutional Values and Best Practices

### Objectives:

1. To provide students a platform to share their opinions & perceptions in relation to Teaching-learning process and suggest improvement areas.
2. To provide the students a forum for healthy interaction with the administration regarding the weaker areas of learning environment.
3. To make the students critical thinkers.
4. To give students a sense of belongingness.

### **Phases of Student Feedback Mechanism:**

- Collection of Student Feedback
- Interpretation & analysis of Results
- Communication of Results to Principal.
- Communication of Results to Person/In-charge/Department Concerned.
- Action Plan
- Action Taken Report

### **Interpretation & Analysis of Feedback for the Session**

**2021-22** Total Strength: 332

Sample Size: 50 students selected from across the streams of Commerce, Arts and Computer Application (15% of total Strength)

Student Selection Criterion: Students are selected on the basis of Attendance and Academic record.

Q. 1, How much of the syllabus was covered in the class?

**Response:** Majority of students agreed that 85 to 100 % syllabus is covered in the class.

**Action Plan:** Academic Committee has been instituted to keep a view on syllabus covered in each class.

2. How well did the teachers prepare for the classes?

**Response:** Yes, 88% teachers were more than adequate prepared for the classes.

**Action Plan:** Effort will be made to achieve 100% satisfaction among the students.

3. Were you satisfied with communication skills of the teachers?

**Response:** Yes, up to 86% students were satisfied with the communication skills of teachers.

**Action Plan:** To Conduct more Seminars and Workshops to improve the communication skills.

4. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

**Response:** Yes, 88% students are agree. Teaching & Mentoring process helps in the all-round development of students.

**Action:** More Extra Curricular activities and Skill Development programs will be Introduced.

5. The institution provides multiple opportunities to learn and grow.

**Response:** Yes, up to 84% students of the college agree about the opportunities provided them for their growth.

**Action Plan:** More Seminars and workshops will be conducted to upgrade their knowledge.

6. The teachers illustrate the concepts through examples and applications.

**Response:** Yes, every time Teachers explained concepts with examples.

**Action Plan:** For better explanations ICT Facilities and E-content will be provided.

7. The teachers identify your strengths and encourage you by providing right opportunities for development.

**Response:** Yes, 86% students satisfied that right information regarding development opportunities was provided by the teachers.

**Action Plan:** More debates and Competitions will be conducted in the near future to develop their personality.

8. Teachers are able to identify your weakness and help you to overcome them.

**Response:** Yes, very promptly Teachers identify weakness of the students and help them for their improvement.

**Action Plan:** Remedial Classes are organized for slow learner in order to improve their weakness.

9. Teachers encourage you to participate in extracurricular activities.

**Response:** Yes, 86% students actively participate in extracurricular activities. Teachers encourage them to participate in different extracurricular activities.

**Action Plan:** More College Level Competition and Inter College Competition will be organized to encourage maximum participation of students in different department.

10. Do you think your institute/teachers inculcate soft skills, life skills and employability skills to make you ready for the world of work?

**Response:** Yes, 60% students agreed that teachers inculcated soft skills, life skills and employability skills to make them ready for their overall development.

**Action Plan:** Career Guidance Cell will be strengthened and more & more career counselling sessions will be provided in collaboration with District Employment Office.

11. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

**Response:** Moderately, teachers use ICT tools, LCD projectors and other multimedia tools etc., while teaching.

**Action Plan:** Efforts will be made to encourage teachers to use ICT tools and training session will be organized to apprise the staff members with new ICT tools.

12. How do you rate the overall quality of teaching –learning process of your institution?

**Response:** Better. Teachers followed effective teaching learning process in the institution for improving overall quality.

**Action Plan:** Teachers will be motivated to adopt innovative techniques for effective teacher learning process.

13. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem-solving methodologies for enhancing learning experiences.

**Response:** To a great extent, Teachers use student centric methods for teaching.

**Action Plan:** Efforts will be made to improve teaching methods by evolving new techniques.

# **ALUMNI FEEDBACK ANALYSIS REPORT AND ACTION PLAN**

**Session 2021-22**

## **Feedback System:**

The College has a well flourished alumni having presence in every nook and corner of the world. They are always invited to visit the college during various functions and feedback is sought from them regarding various issues. Questionnaire are sent to them and even distributed to them during various college functions. Their valuable suggestions are also welcomed by the College as they explain the requirement and relevance of their knowledge in present working scenario.

## **Focus Area:**

1. Curricular Aspects
2. Teaching Learning & Evaluation
3. Research Innovation & Extension
4. Infrastructure & Learning Resources
5. Student Support & Progression
6. Governance, Leadership & Management
7. Institutional Values and Best Practices

## **Objectives:**

1. To provide alumni a platform to share their views & experiences in relation to teaching-learning process and suggest improvement areas.
2. To work on the precious suggestions by ex-students as their experience in the institution can be used for the development of the institution at all levels.
3. To develop the skill of critical thinking and evaluation amongst students
4. To give alumni a sense of belongingness.
5. Continual improvement of the College Infrastructure, Staff and Supporting Services.

### **Phases of Student Feedback Mechanism:**

1. Collection of Student Feedback
2. Interpretation & analysis of Results
3. Communication of Results to Person/In-charge/ Department Concerned
4. Communication of Results to Principal
5. Action Plan
6. Action Taken Report

### **Interpretation & Analysis of Feedback for the Session 2021-22**

Sample Size: 43 alumni selected from across the streams of Commerce, Arts and computers.

Student Selection Criterion: Students are selected on the basis of Attendance and Academic record.

**Feedback Q-1:** Do you feel proud to be associated with B.L.M. Girls College as an Alumni?

**Response:** 97.7% of alumni feel proud to be associated with B.L.M. Girls College as an Alumni.

**Action Plan:** More & more alumni meet will be encouraged to motivate the students to actively participate in college activities.

**Feedback Q-2:** Institute organizes various kinds of activities for overall development of students.

**Response:** Yes, 97. % of Alumni agree the college organizes various development-oriented activities.

**Action Plan:** Novel programs related to various themes will be introduced to diversify various activities.

**Feedback Q-3:** Are you willing to contribute in the development of the Institute?

**Response:** Yes, up to 93.3% were interested for their contribution in the development of the institution.

**Action Plan:** More & more Alumni meet will be conducted so that they can be made partner in the development of institution.

**Feedback Q-4:** Institute handles student's grievance properly.

**Response:** Yes, agree (95.5%). The grievances are redressed quickly and timely.

**Action Plan:** Grievances Redressal Cell will be strengthened in order to handle to students' complaint.

**Feedback Q-5:** Is education imparted at B.L.M. GIRLS COLLEGE is useful and relevant in your present job?

**Response:** Around 75% of Alumni agree that education and skill they acquired at B.L.M. GIRLS COLLEGE is helpful and relevant in your present job

**Action Plan:** More job-oriented courses will be introduced.

**Feedback Q-6:** Have you obtained sufficient technical knowledge (both in theory and practical) at B.L.M. GIRLS COLLEGE.

**Response:** Yes, up to 95% of alumni strongly agree that they obtained sufficient technical knowledge at B.L.M. GIRLS COLLEGE

**Action Plan:** Efforts will be made to give more technical knowledge to students by organizing seminars & workshops.

**Feedback Q-7:** Is Institute providing good hospitality as Alumni after passing out?

**Response:** 93.27% of the alumni gave positive response that hospitality of the college is very satisfactory.

**Action Plan:** College keeps in touch with the alumni and also plans to honour them while recognizing their achievements in different events.

**Feedback Q-8:** How frequently you come in college?

**Response:** 72.7% of the Alumni responses that they often visit the college.

**Action Plan:** Online and Offline Alumni meet will be organized & students will be motivated to visit the campus so that they can associate themselves with the institution.

**Feedback Q-9:** Do you find academic environment Supportive?

**Response:** yes, 93% of the Alumni find agree.

**Action Plan**

**Feedback Q-10:** Admission Procedure

**Response:** yes, majority of the alumni (97.7%) satisfied with the admission procedure.

**Feedback Q-11:** Overall rating of the college.

**Response:** 100% of the Alumni gave good rating to the college.

**Action Plan :**

## **TEACHER FEEDBACK ANALYSIS REPORT AND ACTION PLAN**

**Session 2021-22**

### **Feedback System:**

Teachers are the building blocks of an Institution. Their feedback on various aspects of the Institution is of tremendous importance. Faculty always tries for upgrading the standards of the Institution. Their suggestions and genuine feedback provide impetus for the growth of the Institution. Every year, they are asked to fill a questionnaire which is a tool for obtaining their feedback. The questionnaire includes every aspect of the functioning of the Institution.

### **Focus Area:**

1. Curricular Aspects
2. Teaching, Learning and Evaluation
3. Research, Innovation and Extension
4. Infrastructure and Learning Resources
5. Student Support and Progressive
6. Governance, Leadership and Management
7. Institutional Values and Best Practices

### **Objectives:**

1. To provide teachers a platform to share their views & experiences in relation to teaching and learning process and suggest improvement areas.
2. To boost their morale and confidence by giving them a chance to freely interact with the administration regarding the improvement of teaching and learning environment.
3. To develop the skill of critical thinking and evaluation amongst teachers.
4. To give them the sufficient time to pursue their research work



5. Continual improvement of the College Infrastructure, Staff and Supporting Services.

**Phases of Teacher Feedback Mechanism:**

1. Collection of Teacher Feedback
2. Interpretation & analysis of Results
3. Communication of Results to Principal
4. Communication of Results to Person/In-charge/Department Concerned
5. Action Plan
6. Action Taken Report

**Interpretation & Analysis Feedback for the Session 2021-22**

Total Strength: 27

Sample Size: All the teachers of the college of various streams of Commerce, Arts, Computer Science and Application.

**Feedback Q-1:** The College Vision, philosophy & objectives are referred to and reflected in college decisions.

**Response:** Yes, up to 100% teachers strongly agreed that the college vision, philosophy & objectives are reflected in college decisions.

**Feedback Q-2:** Students are disciplined and respect the staff members.

**Response:** Yes, 96 % Staff members are strongly satisfied with behaviour of students.

**Action Plan:** Ethics Committee tries its best to encourage moral, social and ethical values among students through seminars.

**Feedback Q-3:** College provides opportunities for continuous development of Staff.

**Response:** Yes, up to 74.1% of teachers feel college helped in continuous development.

**Action Plan:** Faculty Development Programs, Training programs will be organized and teachers will be motivated to attend the programs.

**Feedback Q-4:** Library is well equipped and is accessible.

**Response:** Yes, well equipped 81.5% teachers of college responded.

**Action Plan:** Integrated Library Management Software to be installed in library. Organize library books through Library Classification Schemes.

**Feedback Q-5:** Computer facilities are made available for ICT based teaching to the teachers.

**Response:** Yes, up to 88.9 % of teachers uses computer facilities for teaching.

**Action Plan:** ICT facilities will always be upgraded in order to enhance the teaching methods.

**Feedback Q-6:** The College provides adequate facilities and encouragement to the teachers for their research work.

**Response:** Majority of the Teachers (81.5%) are keen in the work of research and the College always encourage them.

**Action Plan:** Efforts will be made to encourage faculty members to undertake various research projects.

**Feedback Q-7:** College pays attention to conservation of environment and has taken initiative on implementing waste management practices.

**Response:** Yes, 100% of teachers are agree in their response.

**Action Plan:** Concepts like 'green and clean city' and 'ban on plastics' are promoted and will be continued.

**Feedback Q-8:** There is a mechanism for feedback, review and performance enhancement for the staff.

**Response:** Yes, Majority of the Teachers (96.3%) agreed with this.

**Action Plan:** Collect regular feedback in every session. Improvements to be made according to responses.

**Feedback Q-9:** Data, documents, records and evidences are well maintained

**Response:** Yes, upto to 96% teachers of the College agreed.

**Action Plan:** Internal Audit will be conducted.

**Feedback Q-10:** Staff development needs are identified and programs initiated for the same.

**Response.** Yes, upto 85.2% Staff members are agreed.

**Action Plan:** Faculty Development Programs will be conducted as per suggestion and need.

**Feedback Q-11:** Capabilities/ Potential of the staff are fully utilized

**Response:** Yes, up to 88.8% of teachers agree.

**Feedback Q-12:** How would you rate the College in terms of medical facilities and is equipped to handle medical and other emergencies.

**Response:** Around 93% of Staff Members are satisfied with the medical facilities and medical equipment arrangements of the college.

**Action Plan:** Efforts will be made to improve medical facilities to handle.

**Feedback Q-13:** Do you think, current syllabus is need based?

**Response:** Yes, majority of teachers (77.8%) agree that current syllabus is need based.

**Feedback Q-14:** Curriculum having good academic flexibility.

**Response:** Yes, up to 88.9% of teachers agreed as we are following syllabus prescribed by GNDU.